



Locked Door Policy

Our offices remain open for business but behind closed doors.

All our department phone lines and email accounts are fully operational but you must contact us by phone or email, rather than calling into branch during these latest lockdown restrictions.

Our service to clients in terms of sales, lettings and estate management will continue, there will be no change in service levels to all our clients.

Should you require access to our branch for key collection or to drop in documentation, then this will be by prior appointment and you will be required to wear a face mask.

Any of our staff visiting your property, will wear a face mask and will adhere to social distancing requirements. Any purchaser or tenant viewing your property will have been sent a copy of our COVID viewing policy and will be fully aware of how appointments will be conducted and the PPE they will be required to wear.

Should stricter restrictions be imposed at a future date, can we reassure you that we have IT capacity to allow our teams to work from home.

Thank you for your understanding and co-operation.